

OUR COOKIE POLICY

We adhere to the principles of protecting and respecting your privacy. This policy is the basis for the processing of personal data received from you or provided by you. Please read the information below carefully to understand our point of view and the practice of using your personal data. We use various cookies on the website. When you visit the website <https://freality.eu> You will automatically receive one or more cookies. The main purpose of our use of cookies is to ensure the optimal quality of the services provided. In addition, we use third-party cookies to collect statistical information and analyze user behavior. This policy describes in more detail the types of cookies we use, the purpose of their use, and how you can block and delete such cookies.

What are cookies?

Cookies are small pieces of information transmitted to the browser from a website <https://freality.eu>. Every time you visit our website again, your web browser sends us these pieces of information so that we can customize the interface to your interests and preferences or to facilitate the process of logging in to use our services.

What cookies do we use?

The cookies we use allow us to recognize those who visit the website repeatedly, so they do not need to enter the same information every time. These files also serve to track the traffic patterns of visitors on the website, which helps to improve its usability. The following describes some of the types of cookies that are used on our website.

Basic cookies

- help us provide users with the services requested through our website. This would not be possible without such cookies. For example, basic cookies allow you to: remember the values selected on one page for their application on other pages. For example, it can be the selected template, the changes you have made to it: uploaded images and entered text;
- manage the objects that you save when working with <https://freality.eu>, and memorize them;
- provide you with access to secure areas of our website without having to re-enter your account information;
- Remember your previous actions (for example, filling out online forms) when returning to the page within the same session.

Performance cookies

Performance cookies are used to collect information about the operation of our website, to notify about errors. These cookies allow you to receive detailed technical data, for example, information about the last page visited, the number of pages visited, the status of e-mail correspondence, selected fragments of our site, as well as the interval between mouse clicks. Since this information is related to information about your IP address, domain, and browser, it is only

studied in combination with information from other users and does not point directly at you. For example, performance cookies allow you to:

- study and improve the performance and appearance of our website;
- analyze errors that occur on our website in order to reduce the number of complaints about the quality of our services and management system.

Functional cookies

We use functional cookies, which are not basic, but provide useful functions of our website. For example, functional cookies allow you to:

- remember your settings from previous visits to our website, for example, country or language, so that you do not have to select them again;
- memorize the answers to the questions on our website so that you don't have to ask them every time;
- Track whether any service has been offered to you, for example, providing online support.

Purchases on <https://freality.eu>

<https://freality.eu> undertakes to ensure the confidentiality of customers and takes serious measures to ensure the protection of information received from you. Cookies from <https://freality.eu> is not used to access information stored on a secure server. You can access this data only by specifying the user's name, order number and logging in to the system.

What happens when cookies are disabled?

If cookies are prohibited from being saved or deleted, the ability to work with user settings and preferences, as well as the ability to customize the personal interface, may be significantly limited.

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